Axway Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4Rev, March 16, 2022)

Name of Product/Version: Amplify Central

Report Date: June 22nd – 30th, 2022

Product Description:

Amplify Central enables you to provide universal API Management across your enterprise. It allows you to manage and govern APIs and integration assets across all environments, clouds and API Gateways (*Axway* and non-Axway) through a central management plane.

[Learn more about Amplify Central from Axway Documentation](.).

Contact Information: ivladimirov@axway.com

Notes

Components excluded from review

This product is part of Axway Amplify platform capabilities and is reviewed considering WCAG conformance requirements for Complete process: https://www.w3.org/TR/WCAG21/#cc3.

List of other AMPLIFY capabilities followed by a link to Axway Documentation portal:

- Amplify Platform Management
- Amplify Central - **current report**
- Amplify Product Foundry
- Amplify Service Registry and Asset Catalog
- Amplify Business Insight
- Amplify Integration
- Amplify Marketplace
  - Consumers, storefront, *Accessibility Conformance Report* (ACR)
  - Providers, customization and publish interfaces, *Authoring Tool Accessibility Guidelines* (ATAG) Report

All reports can be found under the Accessibility and VPATs link:

https://docs.axway.com/bundle/AccessibilityVPATS_allOS_en_HTML5/page/Content/accessibility.htm#Availabl

Other help and resources are also excluded, for example, the documentation hosted on docs.axway.com, the support functionality at support.axway.com and the *Intercom Messenger* chat bubble.

Only in one place, the Easy MarkDown Editor, 3rd party extensions is used for editing description text. This is subject of ATAG and was not reviewed in depth by *Axway* – the component was only tested on fundamental level for labeling and keyboard navigation, where ATAG refers to WCAG, and it was concluded: it fails to meet the required standards and guidelines. When validating the output of the editor, it was concluded: the content is close to meet WCAG, with the only exception alt text for images is only available in preview mode. The findings are noted in the remarks and explanation column. No official accessibility statemen was found to be yet provided from the authors of the product to be attached as a reference to this report.

History of changes

Report of changes are described in the following table:

Report Date	Explanations
June 2024	**Marketplace** storefront ACR is available as a separate comprehensive document. Removing remarks related to such capabilities and some references to Marketplace settings in *Amplify Platform Management*. In Notes mentioning that some **Central** capabilities are also reviewed individually and in greater detail in a separate ACR.
June 2022	Review of **Amplify Central 1.430.0** with **Marketplace 0.45**, using the official ICT template and representative sample from all pages and interface states.

Evaluation Methods Used

Accessibility review is conducted by adopting the *Website Accessibility Conformance Evaluation Methodology* as published by the *W3C Web Accessibility Initiative* (*WAI*) group at: https://www.w3.org/WAI/test-evaluate/conformance/wcag-em/ and by following *How to Meet WCAG* techniques as described at: https://www.w3.org/WAI/WCAG21/quickref/.

Conformance evaluation of web accessibility is done using semi-automated evaluation tools and manual evaluation by an experienced reviewer, user experience designer and user interface engineer using:

- Browsers: Chrome 101.0.4951.67 (Official Build) (64-bit)
- Screen readers: NVDA 2022.1
- Operating systems: Windows 10 Home 19044.1706
- Main tools: *W3C Markup Validation Service*, *ARC Toolkit*, *Lighthouse* and *Windows* high contrast
- Additional tools: *WAVE*, *Color Contrast Checker*
- Usability testing of accessibility features: Not conducted

Relied upon technologies

- HTML5

- CSS
- WAI-ARIA
- ECMAScript 5
- DOM
- SVG
- React
- Bootstrap
- Ace Code Editor
- Easy MarkDown Editor

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
• EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in *WCAG* 2.0 Level AAA.

Functionality terms

- **Web**: Product or service that is a web page or software that is in web pages or that is embedded in web pages and that is used in the rendering or that is intended to be rendered together with the web page in which it is embedded.
- **Electronic Docs**: Portable Network Documents (PDFs), MS Word® documents, or in general documents that are not web pages or documents that are not embedded in web pages (e.g., letters, spreadsheets, emails, books, pictures, presentations, and movies that have an associated user agent such as a document reader, editor or media player).
- **Software**: Product or service that is not a web page and is not embedded in web pages nor used in the rendering or functioning of the page.
- **Closed**: Functionality that is limited by characteristics that prevent a user from attaching, installing, or using assistive technology. For example. Examples of closed functionality are demonstrated in Chapter 5: Generic requirements video of the EN 301 549 YouTube channel.
- **Authoring Tool**: Software and services that "authors" (web developers, designers, writers, etc.) use to produce web content (static web pages, dynamic web applications, etc.). Examples of authoring tools are listed below under "Who ATAG is for".

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- *EN 301 549*: *Chapter 9 - Web*, Sections 10.1-10.4 of *Chapter 10 - Non-Web documents*, and Sections 11.1-11.4 and 11.8.2 of *Chapter 11 - Non-Web Software* (open and closed functionality), and Sections 12.1.2 and 12.2.4 of *Chapter 12 – Documentation*
- *Revised Section 508*: *Chapter 5 – 501.1 Scope*, *504.2 Content Creation or Editing*, and *Chapter 6 – 602.3 Electronic Support Documentation*.

Note: When reporting on conformance with the *WCAG* 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the *WCAG 2.0 Conformance Requirements*.

Overview of audit results

1. Does not meet *WCAG 2.1*, Conformance Level A – Notes on *WCAG 2.1*, Level A
2. Does not meet *WCAG 2.1*, Conformance Level AA – Notes on *WCAG 2.1*, Level AA
3. Does not meet *Revised Section 508* standards – Notes on *Section 508*
4. Does not meet *EN 301 549* standards – Notes on *EN 301 549*

Results of Level AA.

Principle	Level A	Level AA
1. Perceivable	5 / 9	6 / 11
2. Operable	8 / 14	2 / 3
3. Understandable	4 / 5	4 / 5
4. Robust	0 / 2	0 / 1
Total	17 / 30	12 / 20

*Table 1: WCAG 2.x supported out of total criteria, grouped by principle and level. Criteria with **Partially Supports** conformance level are not counted towards the total.*

Table 1: Success Criteria, Level A

Notes: Based on this evaluation, **Amplify Central** does not meet [WCAG 2.1](#), Conformance Level A.

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Does Not Support	Web: Most non-text elements are accessible, but there are too many exceptions through the entire user interface to mark this as Partially Supported. For example, missing or incorrectly coded label for essential controls, like, icons with hover text, icon buttons, action buttons inside tables, inputs, variety of custom drop-down widgets, checkboxes for filters in Unified Catalog, etc. There are also multiple places, where the placeholder, current option or the title is used for labeling, but those are mostly problematic for other criterion *3.3.2 Labels or Instruction*. In Catalog and some other places, images appear to serve only for presentation, but they have alternative text duplicating the item group title. Where are charts or graphs are used in Analytics or Catalog those do not have accessible text representation. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Easy MarkDown Editor, 3rd party widget is used only in Catalog, to create rich html description for catalog items. The icon buttons do utilize title attribute as label, but it was tested to not work with the NVDA screen reader.

		In addition, the content produced as a result from using the editor does not provide alternative text for image – there is a way to insert alt text, the same is displayed in preview mode, but the result is not published correctly.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Video or audio is not used in any form. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Video or audio is not used in any form. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Video or audio is not used in any form. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Navigation and Main landmarks are used, but navigation links are not coded as list (other landmarks are part of the common elements in Amplify Platform Management and are not explained in this report). In addition, the navigation links are wrapped incorrectly with menu role. Tables appears to be coded correctly in comparison to Platform Management pages. Headings are mostly coded with the correct tag with exceptions in Environments. There are essential lists in Catalog where the list of items is the relationship between elements in what appears as cards is not conveyed in anyway programmatically.

		For inputs there are incorrectly coded or missing labels in multiple places, description text which is not associated with the fields, missing required attribute and a few input groups, where the group label is not associated with the field. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Content is ordered in a meaningful sequence and is marked as it appears on screen: from left to right, from top to bottom. One major exception is when side panel component is used, the same is not immediately after the control, which wouldn't be a problem, if only the focus management was properly handled when modality is used; for Custom Time Interval in Analytics, where upon expanding the popup dialog, the same is not immediately after the controls and the user is one more time required to use the TAB key multiple times. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: The interface is designed in a way important information is conveyed with text. Some notable exceptions: required fields are using only an icon; table sorting direction, requires for a person to see the shape or orientation of the icon to understand its meaning, where the same instruction is not provided in text or ARIA.

• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Where color is used in charts, there is also matching label, making this accessible. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Where color is used for status the same information is also available as text. Colors used for charts are well selected to differentiate for variety of color deficiencies. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Audio is not used in any form. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

• 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)		

2.1.1 Keyboard (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.2.1.1 (Web)
    • 10.2.1.1 (Non-web document)
    • 11.2.1.1.1 (Open Functionality Software)
    • 11.2.1.1.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Does Not Support
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Does Not Support
		Web: Essential functionality cannot be reached because nonstandard HTML controls are used, and custom elements are not in the tabindex.
		Most notably these are disclosures for API methods, but also icon buttons for managing and deleting objects. Several types of menu widgets are also not accessible, some do receive focus but cannot be operated with arrow keys, other does not receive focus, but when expanded with the mouse the menu is operable. For some combo boxes there is a workaround, where the dropdown is not accessible, but at least the user can type in the desired value until it is on top of the displayed popup list and can be selected with ENTER.
		In a few places, a design pattern is used to show steps in a process, those are accessible with the mouse, but not with the keyboard.
		Analytics graphs are also not keyboard accessible as well as the interactive SVG for Dependency Analytics when viewing Environments from Service Registry.
		Electronic Docs: Not Applicable
		Software: Not Applicable
		Closed: Not Applicable
		Authoring Tool: Easy MarkDown Editor, 3rd party widget is used only in Catalog, to create rich html description for catalog items. None of the toolbar buttons is accessible with the keyboard.

2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Does Not Support	Web: There is major exception for Add Virtual API, where the Ace, 3rd party code editor steals the TAB key, making it impossible for the user to exit this state. A way to exit this with a keyboard was not discovered. Same is true for Catalog, when reviewing responses, after executing a method try. However, the different code editing is working well when modifying parameter objects. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: The Easy MarkDown Editor steals the TAB key, making it impossible for the user to exit this state.
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Supports	Web: Key shortcuts are not used. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Shortcuts for 3rd party editors are only available when they are on focus.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable	Web: There is timeout for inactivity, but there is an option in settings for the user to turn this off or to adjust it. There is also a warning to extend this, but it does have a 30 second time limit to hit Refresh. Electronic Docs: Not Applicable

• 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Authoring Tool: Not Applicable	Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: There is no moving, blinking or auto-updating information. There is a line graph used in Catalog, but it does not seem to be live in the environment used for this review. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: There is not flashing or animated content. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Does Not Support Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: For people relying on keyboard, there is no mechanism to bypass content – there is skip link, but it is obstructed by the banner and when activated does reload the page, instead focusing the anchor on the current view. When interactive lists/grids are used, each item on each row can receive focus, where focusing the entire component and using ARROW keys could be more efficient. This makes the entire user experience frustrating, time consuming and even painful, because the user is forced to use TAB or SHIFT + TAB to cycle through several dozens of controls. There are some landmarks and headings to facilitate navigation for assistive software users. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Product appears to a single page application, where the URL does change, but the page title does not. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable

• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: For most of the application the focus order is logical and appropriately managed with tabindex or native HTML controls. However, the dialog type of component used to display side panel is modal, if used with mouse, but not the keyboard when using TAB. After it is displayed, the focus does not move within the dialog and the dialog is not immediately after the opener control, requiring multiple TAB stops to land there. When standard dialogs are displayed, it was tested, the opener controls is appropriately focused upon close, including alert dialogs. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Where links are used correctly, the link text is good enough to understand the meaning in context. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Gestures are not utilized to operate the user interface. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: There are no drag and drop event and all other controls operate with the native onClick event. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable	Web: Where visible label is used, it is always the accessible label as well. However, there is an issue with some select components, where the visible name does not

• 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Closed: Not Applicable Authoring Tool: Not Applicable	correspond to the accessible name – the accessible name is the title of the button, which is equal to the selected option and not the select label or the select label is missing at all. And for some inputs the accessible label is the placeholder, which could be different that the visible label or the labels is not programmatically associated. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Motion is not utilized to operate the user interface. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: The default language is indicated in the \<html\> tag. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: There is not scripted change of focus. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: There is not change of context on user input. The only change that could happen on user input is validation. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: In general, there is very little room for error, where empty values does prevent the Save/Next operation and only text fields are constrained. There is still client-side validation for some important controls, when empty or when the value length is exceeding the limit. A visible text message is displayed after the field, but sadly it is not indicated as invalid or the alert is not in a live region, thus available mostly to sighted users. Sadly, there is not validation when testing Catalog methods and when the parameter object is invalid, there is no clue why the Execute button is not working. This is further problematic because Cancel or Clear will not restore the original example. It can be still undone the normal way HTML textarea works, while still in edit mode. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: All fields have labels and where needed instructions are provided. Where labels or instructions are not properly marked or associated with inputs, these are evaluated with success criterion 1.3.1: Info and Relationship. Electronic Docs: Not Applicable Software: Not Applicable

• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		Closed: Not Applicable Authoring Tool: Not Applicable
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: There are multiple issues with incorrect nesting, roles, or missing label ids, which could be problematic for assistive tools. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Essential controls are missing name, role, or value, making them impossible to operate. For example, filters in Catalog view, Methods when testing catalog items, labels for inputs, etc. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		

Table 2: Success Criteria, Level AA

Notes: Based on this evaluation, **Amplify Central** does not meet *WCAG 2.1*, Conformance Level AA.

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Audio is not used in any form. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable	Web: Video is not used in any form. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable

• 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Closed: Not Applicable Authoring Tool: Not Applicable	Authoring Tool: Not Applicable
1.3.4 Orientation (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Screen orientation is not locked. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Where specific value is required, select widgets are used or there is autocomplete functionality. All other inputs require specific text or number and there are descriptions to explain this. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

• 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: In general, the application is composed from basic components with near maximum black to white contrast. However, there are too many exceptions, for example, methods in catalog, description texts, some links, some success/active status text, and badges in green and a few other controls. There are also problems in Widows high contrast mode, where some menu items become visible on top of the content; several icons buttons are staying with the default blueish color and are almost invisible on a black background; also, the border treatment for the left side navigation could be improved, because it is very hard to distinguish between main menu, popup menus, second tier menu and filters. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: In general, all content is readable and operable at higher zoom levels. There are some truncations in tables, where the user cannot see the full text, but the same is available in edit mode and is not essential to operate the product. In several places, for example Create Product, layout elements are grouped in several columns horizontally and in addition to the side navigation and lack of good responsive reflow, the user interface is very hard to understand at zoom above 150%.

Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		The user interface, for some of its navigation components, is using relative font units and the content is with static text size. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: There are no images of text. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: There multiple screens with horizontal scroll bars. Even at medium horizontal resolutions of 1024 the user interface could be very hard to understand and operate, because of too many columns are not resized and reflowed to better fit the content. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable

• 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: The border for all user inputs is near double below the requirement of 3:1 contrast. Combined with the placeholder lighter font color it could render the interface hard to perceive for some users. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Setting text style properties to the required minimum with ARC Toolkit, does not result in loss of content or inaccessible controls. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable	Web: There are no essential controls or inputs, which are displayed on hover or focus, but only informational text. For tooltips the tip cannot be closed with ESC, which is problematic for keyboard users, because part of the content is hidden, while the tooltip is on focus. For

• 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Authoring Tool: Not Applicable	mouse user's tooltip is hidden upon hovering out of the icon and over the tooltip. Some tooltips are not accessible without mouse at all. In analytics charts content is only available on hover with the mouse and the data is not available in another format. In some tables the there is additional information displayed only on hover, but the same can be viewed when object link is used. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Main navigation is always visible, indicating the current location. Where appropriate breadcrumbs are used in addition. Where steps are used as part of the process, the user can navigate between those steps in any order to complete the data. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable	Web: Headings and Labels are describing the content well. Electronic Docs: Not Applicable Software: Not Applicable

• 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Closed: Not Applicable Authoring Tool: Not Applicable	Closed: Not Applicable Authoring Tool: Not Applicable
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable	Web: Most of the controls are using the browser default color, which suffice to accommodate the criterion. But there are several essential pages, for example Catalog and Analytics, where the focus is temporary disabled on some widgets. It was impossible to override this even with a 3rd party extension for the browser which makes the entire keyboard navigation experience very frustrating. Where tabs are used, there is also no visible indication when the tab group is on focus. Electronic Docs: Not Applicable Software: Not Applicable Closed: Not Applicable Authoring Tool: Not Applicable
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Out of the box there are no parts of the interface in different language, than the default application language. For some Catalog items, it was observed the name or description of methods could be in another language,

• 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		but this is external or user created data and is not considered a problem. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Navigation is the same on all pages, or where it does change it is following a consistent pattern. When activating Marketplace link, the user is navigated aways from the main Central navigation, but there is common control to return. This could be unintuitive for users but is considered a subject for improvement for the Level AAA criterion, 2.4.8 Location. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: The user interface is built with reusable components, which does have consistent appearance and behavior in all pages. Where icons are used for controls, those have the same meaning, for example, Pencil to edit; Trash bin for delete, tec. Electronic Docs: Not Applicable Authoring Tool: Not Applicable

• 12.1.2 (Product Docs)
• 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software) – Does not apply to non-web software
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs) – Does not apply to non-web docs		

3.3.3 Error Suggestion (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.3.3.3 (Web)
    • 10.3.3.3 (Non-web document)
    • 11.3.3.3 (Open Functionality Software)
    • 11.3.3.3 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Web: Partially Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable
		Web: Very few fields require validation, but when it does there is always client-side messages inline. However, required fields are not indicated with ARIA for users with screen readers.
		Electronic Docs: Not Applicable
		Software: Not Applicable
		Closed: Not Applicable
		Authoring Tool: Not Applicable

3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.3.3.4 (Web)
    • 10.3.3.4 (Non-web document)
    • 11.3.3.4 (Open Functionality Software)
    • 11.3.3.4 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
	Web: Supports
	Electronic Docs: Not Applicable
	Software: Not Applicable
	Closed: Not Applicable
	Authoring Tool: Not Applicable
		Web: All data is validated on client side before saving or updating. There are warning dialogs do confirm delete actions or sometimes a confirmation when canceling unsaved changes. For critical delete operation additional text input is required from the user to further secure the operation.
		Electronic Docs: Not Applicable
		Software: Not Applicable
		Closed: Not Applicable
		Authoring Tool: Not Applicable

Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Web: Partially Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: The aria alert role is used for some warning messages and there a dialog to notify for delete or success, but these are not alert dialogs. Some more success status messages could be added. Some inline client-side validation messages do not use the alert role or equivalent live region. When items are selected in some tables, there is status change on top to report the current number of selected items. This component can be places in polite live region to inform some users who cannot see the screen. The Recent Activity is not in the context of Central. Electronic Docs: Not Applicable Authoring Tool: Not Applicable

Revised Section 508 Report

Notes: Based on this evaluation, **Amplify Central** does not meet *Revised Section 508* standards.

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes: Based on this evaluation the product is close to be accessible to all users, however certain limitations and issues explained in the *WCAG* sections above will prevent complete usage of the product features for users with limited vision or with vision loss that require them use assistive technologies, such as screen readers or braille displays and users with physical limitation that require use of keyboard or input mechanisms other than mouse.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Does Not Support	The gaps in page semantics, labeling and status messaging, makes the application very hard to use with assistive tools, even though it was possible to operate the user interface with the NVDA screen reader.
302.2 With Limited Vision	Partially Supports	The issues with high contrast are very few and mostly non-essential, but for user who rely on assistive tools it could be problematic.
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Does Not Support	Essential controls are not labeled properly and keyboard accessible to be operated by users without pointer device or by voice control.
302.8 With Limited Reach and Strength	Does Not Support	In addition to the incomplete keyboard accessibility the extensive requirement to

Criteria	Conformance Level	Remarks and Explanations
		use the TAB key without the ability to bypass blocks could prevent some users to operate the interface or to inflict physical discomfort.
302.9 With Limited Language, Cognitive, and Learning Abilities	Does Not Support	

Chapter 4: Hardware

Notes: The criteria of *Chapter 4* are **Not Applicable**, thus not relevant to *Axway* products services.

Chapter 5: Software

Notes: The criteria of *Chapter 5* after point 502 are **Not Applicable**, because *Axway* products and services are engineered as web pages and are evaluated in the *WCAG 2.x Report* section of this document.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.x section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes: The criteria of *Chapter 6* are **Not Applicable**, because the subject of this report is identified as complex products, where Axway documentation and support services are part of the *Axway Documentation* web portal and *Axway Support* web portal. When a report is ready for these portals a link will be provided in this section.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Not Applicable	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Not Applicable	
603.3 Accommodation of Communication Needs	Not Applicable	

EN 301 549 Report

Notes: Based on this evaluation, **Amplify Central** does not meet *EN 301 549* standards.

Chapter 4: [Functional Performance Statements](#) (FPS)

Notes: Based on this evaluation the product is close to be accessible to all users, however certain limitations and issues explained in the *WCAG* sections above will prevent complete usage of the product features for users with limited vision or with vision loss that require them use assistive technologies, such as screen readers or braille displays and users with physical limitation that require use of keyboard or input mechanisms other than mouse.

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Does Not Support	The gaps in page semantics, labeling and status messaging, makes the application very hard to use with assistive tools, even though it was possible to operate the user interface with the NVDA screen reader.
4.2.2 Usage with limited vision	Partially Supports	The issues with high contrast are very few and mostly non-essential, but for user who rely on assistive tools it could be problematic.
4.2.3 Usage without perception of colour	Supports	
4.2.4 Usage without hearing	Supports	
4.2.5 Usage with limited hearing	Supports	
4.2.6 Usage with no or limited vocal capability	Supports	
4.2.7 Usage with limited manipulation or strength	Does Not Support	In addition to the incomplete keyboard accessibility the extensive requirement to use the TAB key without the ability to bypass blocks could prevent some users to

		operate the interface or to inflict physical discomfort.
4.2.8 Usage with limited reach	Does Not Support	Essential controls are not labeled properly and keyboard accessible to be operated by users without pointer device or by voice control.
4.2.9 Minimize photosensitive seizure triggers	Supports	
4.2.10 Usage with limited cognition, language or learning	Does Not Support	
4.2.11 Privacy	Supports	

Chapter 5: Generic Requirements

Notes: The criteria of *Chapter 10* are **Not Applicable**, because *Axway* products and services are engineered as web pages and are evaluated in *Chapter 9*.

Chapter 6: ICT with Two-Way Voice Communication

Notes: The criteria of *Chapter 6* are **Not Applicable**, thus not relevant to *Axway* products services.

Chapter 7: ICT with Video Capabilities

Notes: The criteria of Chapter 13 are **Not Applicable**, thus not relevant to *Axway* products services.

Chapter 8: Hardware

Notes: The criteria of *Chapter 8* are **Not Applicable**, thus not relevant to *Axway* products services.

Chapter 9: Web *(see WCAG 2.x section)*

Notes: The criteria of *Chapter 9* are fully covered in the *WCAG* section of this report.

Chapter [10: Non-Web Documents](#)

Notes: The criteria of *Chapter 10* are **Not Applicable**, because *Axway* products and services are engineered as web pages and are evaluated in *Chapter 9*.

Chapter [11: Software](#)

Notes: The criteria of *Chapter 12* are **Not Applicable**, because *Axway* products and services are engineered as web pages and are evaluated in *Chapter 9.* This chapter is not to be confused with the chapter *Software* of *Section 508*, which does apply to all software, including web applications.

Chapter [12: Documentation and Support Services](#)

Notes: The criteria of *Chapter 12* are **Not Applicable**, because the subject of this report is identified as complex products, where Axway documentation and support services are part of the *Axway Documentation* web portal and *Axway Support* web portal. When a report is ready for these portals a link will be provided in this section.

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Not Applicable	
12.1.2 Accessible documentation	See [WCAG 2.x](#) section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Not Applicable	
12.2.3 Effective communication	Not Applicable	
12.2.4 Accessible documentation	See [WCAG 2.x](#) section	See information in WCAG 2.x section

Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: The criteria of *Chapter 13* are **Not Applicable**, thus not relevant to *Axway* products services.

Legal Disclaimer (Axway)

As of the date of publication, this *Conformance Report* represents the current position of *Axway* regarding matters discussed herein. *Axway* does not guarantee the accuracy of the information in this *Conformance Report* will remain accurate after the publication date. Any modification of the applicable product may render portions of this *Conformance Report* inapplicable. THIS *CONFORMANCE REPORT* IS PROVIDED "AS IS" AND FOR INFORMATIONAL PURPOSES ONLY, *AXWAY* MAKES NO WARRANTIES, EXPRESS OR IMPLIED REGARDING THE SUBJECT MATTER HEREIN.